

# CITY OF KINGSTON

## Office of the Mayor

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Steven T. Noble  
Mayor



## 2017 Parking Transition

### Recently Completed and Current Action Items:

- The Common Council has adopted the amended 2017 budget and fee schedule
- Outreach has been and will continue to be conducted to local businesses and residents
- The Mayor's parking committee reviewed five proposals submitted by various kiosk vendors, interviewed three, and ultimately selected Parkeon to be the City's vendor
- Representatives from Parkeon are meeting with the parking committee on a regular basis
- All municipal lots have been evaluated to determine the quantity of kiosks needed to serve each lot and the approximate location of each kiosk

### Upcoming Action Items

- Request from Mayor Noble to Finance Committee for bond of \$125,000 to purchase approximately 13 kiosks, as well as the associated materials, signage, etc.
- Update snow emergency plan, including parking procedures
- Work with Parkeon to develop back-end functions and train staff on new technology
- Develop communications plan to introduce new parking procedures, fees and resources to the public

### Frequently Asked Questions

Q: Will users be required to pay for parking in the lots during snow emergencies?

A: No. Parking fees in the lots will be waived for the duration of the snow emergency. The display on the kiosks will inform users that payment is not required and when parking fees will resume.

Q: What are the new parking fees? Are there any discounts?

A: On-street parking- \$1.00 per hour; parking lots- \$0.75 per hour. Monthly permits will be sold for \$40 per month for unlimited use in the parking lots. A \$400 pro-rated annual permit for the lots will also be available. Permits ensure a discounted rate, but do not guarantee parking availability.

Q: When will these changes in parking fees go into effect? Will the public know ahead of time?

A: The anticipated start date for use of kiosks in the lots is April 1, 2017. The transition of on-street parking fees from \$0.50 per hour to \$1.00 per hour is expected to begin in early 2017. A more definitive start date will be announced once the transition plan has been finalized. We will be working with Parkeon over the next few weeks to create a detailed timeline with benchmarks that will be distributed to the Council and public.

Q: How will parking rules be enforced?

A: While a number of options are available for enforcement in the lots (pay by space, pay and display or pay by plate), the City intends to implement "pay by plate." This means that users will be instructed to input their license plate number into the kiosk. The benefits of this option include:

- Lower cost than "pay by space", which requires signage at each space

- More convenient than “pay and display”, which requires users to return to their cars after they have purchased time
- Users will be able to “carry” their time with them to other parking lots throughout the city

Q: What are the payment options?

A: On-street parking meters will continue to accept coins. In addition, the city will accept mobile app payments through Parkeon’s Whoosh! app. The kiosks will accept coins, credit cards and mobile app payments.

Q: How will monthly parking permits be purchased?

A: We anticipate permits will be available for purchase online using a credit card or by mail using a check.