



Kingston Civil Service Commission Examination Announcement  
City Hall  
420 Broadway, Kingston, NY 12401  
Phone: (845) 334-3921  
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## Network Support Technician

Civil Service Exam held for the City of Kingston  
(Open to the Public)

EXAM NUMBER

46024

APPLICATION FEE\*

**\$10.00 (Do not send cash)**

APPLICATION DEADLINE

**January 19, 2024. 4:00PM**

**Check or money order ONLY- Make payable to City of Kingston Comptroller**

A Fee Waiver is available to candidates who meet the requirements and veterans.

**It is the applicant's responsibility to clearly show that they meet the minimum qualifications for the position. Please do NOT attach a resume to the application.** You are responsible for completing all sections of the official application. *Ambiguity and vagueness will NOT be resolved in your favor.*

**PLEASE NOTE:** The City of Kingston and Ulster County are separate Civil Service agencies. Please make sure you are applying for the exam at the correct agency. If applying for both agencies, please see the 'Cross-filing' section further in this announcement.

STARTING SALARY: \$68,562

RESIDENCE REQUIREMENT/PREFERENCE IN APPOINTMENT: An applicant must at the time of examination and for at least one month prior thereto be a resident of the municipality in which appointment is to be made or any reasonable combination of municipalities both in and outside of New York State contiguous to the municipality in which appointment is to be made. Residence requirements may be suspended or reduced by the Commission in cases where recruitment difficulty makes such requirements disadvantageous to the public interest. Preference in certification to residents of a municipality pursuant to subdivision 4-a of Section 23 of Civil Service Law may be given 30 days prior to the date of certification of the eligible list.

**MINIMUM QUALIFICATIONS:**

- A) Graduation from a regionally accredited college or one accredited by the New York State Board of Regents to grant degrees with an Associate's degree in computer science or computer information systems, or closely related field and one (1) year of experience installing, modifying and maintaining a local area network; OR
- B) Graduation from high school or possession of a high school equivalency diploma and three (3) years of experience as defined in (A), with A+ Certification; OR
- C) An equivalent combination of training and experience as defined by the limits of (A) and (B).

**SPECIAL REQUIREMENT FOR EMPLOYMENT:**

Possession of a valid New York State License and a reliable registered New York State motor vehicle.

DUTIES: This position involves the responsibility for installing, maintaining, coordinating and supporting the City of Kingston's technology services; including but not limited to computer hardware, software, servers and network/communications equipment and programs. The incumbent is responsible for coordinating installations and providing technical assistance to system users. Additionally, coordination and oversight of outside vendor and service providers will be required. Technical assistance involves the diagnosing/troubleshooting of computer related matters to software applications/packages, basic hardware issues, and providing subsequent on-going maintenance thereof. The work

is performed under the general supervision of the Director of IT, with substantial leeway allowed for exercising independent judgment in carrying out details of the work. Supervision over assigned technical and clerical staff and consultants may be a function of the class. The incumbent does related work as required.

VACANCIES: List where the position(s) to be filled are- City of Kingston.

This Examination is being held to establish an Eligible List to fill future vacancies in this title, which may occur during the life of the Eligible List. An eligible may receive only one Permanent appointment from this Eligible List. If an eligible accepts a Contingent-Permanent appointment, their name will be removed from the Eligible List only for the department or agency in which they received the Contingent-Permanent appointment. Once appointed, there will be a probationary period of 8-52 weeks based on performance of duties.

NON-REFUNDABLE FILING FEE: Payment must accompany the application in the form of check or money order made payable to **City of Kingston Comptroller**. Include your name, examination number and title on the check/money order. Cash payments are NOT accepted. If your application is disapproved, the fees will NOT be returned to you. If you are approved and do not appear for the examination, you forfeit the fees as no refunds will be made.

FILING DEADLINE: All applications and filing fees must be received in the Kingston Civil Service Office no later than 4:00 pm on the filing date deadline. Postmarked mail will not be accepted if received after the filing deadline. Please do not mail applications unless you know they will be received by the deadline. The City is not responsible for applications received via mail after the filing deadline.

### **Scope of the Examination:**

The examination will consist of a rated evaluation of training and experience.

Test Description for: **Network Support Technician**

Examination Number: **46024**

Rated Evaluation of Training and Experience

You will complete a questionnaire that asks for specific information on your information technology education (formal degrees, IT-related training courses, certifications) and experience. You will also be asked to briefly describe a significant achievement in each of the job's areas and to provide the name and contact information for someone who can verify your information. The information you provide about your experience will be rated against the following areas:

**Computer Programming**

**Help Desk**

**User Support**

**Network Administration**

**Data Communications**

**Telecommunications**

**Business/Systems Analysis**

**Microcomputer Repair**

CHANGE OF ADDRESS: It is the candidate's responsibility to complete a "Change of Address Form" and turn it in to the Kingston Civil Service Office upon a change in their place of residence. *This office will not accept any other change of*

address information if it has not been provided on, or supplemented by, this form. A candidate's address will be subject to verification prior to any appointment. Forms can be found on the Kingston website at [www.kingston-ny.gov/Employment](http://www.kingston-ny.gov/Employment).

**PREPARATION/RATING OF EXAMINATIONS RULE:** This examination will be prepared and rated in accordance with Section 23(2) of the Civil Service Law. The provisions of the New York State Civil Service Law, rules and regulations dealing with the preparation and rating of examinations will apply to this examination.

**SPECIAL ACCOMODATIONS:** Religious Accommodation – People with disabilities – Military Personnel – If special arrangements for testing are required, you must contact the Kingston Civil Service Office.

**ALTERNATE TEST DATES:** Alternate test dates may be arranged upon review of the circumstances according to the Alternate Test Date Policy established by this department, which is available on the City's website, . Upon specific circumstances an alternate test date may be arranged. If a medical emergency prevents you from appearing for the examination, please notify this office no later than 4:00 PM on the Monday following the test date (Tuesday if Monday is a holiday) providing verifiable documentation of the reason. A determination will be made if you will be scheduled for an alternate test date.

**NOTIFICATION:** If an application is disapproved, notice will be sent. *This department does not make formal acknowledgment of the receipt of an application or take responsibility for non-delivery or postal delay.* If the candidate does not receive either a disapproval letter or an admission notice mailed to the address listed on his/her application **3 days prior** to the exam date, call 845-334-3921 prior to the examination date.

**APPLICATION FEE WAIVER:** Application fees are automatically waived for honorably discharged veterans. A waiver of application fee will be allowed if you are unemployed and primarily responsible for the support of a household. In addition, a waiver of application fee will be allowed if you are determined eligible for Medicaid, or receiving Supplemental Security Income payments, or Public Assistance (Temporary Assistance for Needy Families/Family Assistance or Safety Net Assistance) or are certified Job Training Partnership Act/Workforce Investment Act eligible through a State or local social service agency. All claims for application fee waiver are subject to verification. If you can verify eligibility for application fee waiver, complete a "Request for Application Fee Waiver and Certification" form and submit it with your application by the close of business on the Application Deadline as listed on the Examination Announcement. You may get this form at the Civil Service Office, 420 Broadway Kingston New York 12401 or on the website at [www.kingston-ny.gov](http://www.kingston-ny.gov).

**VETERAN'S CREDIT:** Veterans or disabled veterans who are eligible for additional credit must submit an application for veteran's credit with their application for examination or at any time between the dates of their application for examination and the date of the establishment of the resulting eligible list. Applications for veteran's credit are available on the website at [www.kingston-ny.gov/Employment](http://www.kingston-ny.gov/Employment) or at the Civil Service office.

Effective January 1, 1998, the State Constitution was amended to permit a candidate currently in the armed forces to apply for and be conditionally granted veteran's credit in examinations. Any candidate who applies for such credit must provide proof of military status to receive the conditional credit. No credit may be granted after the establishment of the list. It is the responsibility of the candidate to provide appropriate documentary proof indicating that the service was in time of war, as defined in Section 85 of Civil Service Law, and that the candidate received an honorable discharge or was released under honorable conditions in order to be certified at a score including veteran's credits.

On November 5, 2013, New York State voters approved an amendment to Article 5, section 6, of the New York State Constitution regarding the award and use of additional credits for certain disabled veterans on open competitive and promotion civil service examinations for positions with New York State and local governments. Please contact the Kingston Civil Service Commission Office for details.

**ADDITIONAL CREDITS FOR CHILDREN OF FIREFIGHTERS AND POLICE OFFICERS KILLED IN THE LINE OF DUTY:** In conformance with section 85-a of the Civil Service Law, children of firefighters and police officers killed in the line of duty shall be entitled to receive an additional ten points in a competitive examination for original appointment in the same municipality in which his or her parent had served. If you are qualified to participate in this examination and are a child of a firefighter or police

officer killed in the line of duty in this municipality, please inform this office of this matter when you submit your application for examination. A candidate claiming such credit has a minimum of two months from the application deadline to provide the necessary documentation to verify additional credit eligibility. However, no credit may be added after the eligible list has been established.

**BACKGROUND INVESTIGATION:** Applicant may be required to undergo a State and National criminal history background investigation, which may include a fingerprint check, to determine suitability for appointment. Failure to meet the standards for the background checks may result in disqualification.

**WARNING:** Anyone found unlawfully possessing or disclosing questions or answers from civil service exams, or giving or taking test information from another candidate during the exam, or anyone found taking a civil service exam for someone else or enlisting another person to take an exam for another, will be subject to being disqualified from that exam and may be barred from taking any further exams with the Kingston Civil Service Commission and may be subject to other penalties as prescribed by law.

**PUBLIC SERVICE LOAN FORGIVENESS PROGRAM (PSLFP):** The PSLFP is intended to encourage individuals to enter and continue to work full-time in public service jobs. Under this program, you may qualify for forgiveness of the remaining balance on your (Direct Loan) loans after you have made 120 qualifying payments on those loans while employed full-time by certain public service employers. For more information about this program go to : <http://studentaid.gov>.

**EQUAL OPPORTUNITY:** Federal and State Law prohibits any discrimination in employment and promotion because of race, color, sex, national origin, marital status, religion, age, disability, arrest record or Vietnam era veteran status.