



Frequently Asked Questions About City of Kingston Parking Lots

Q: Where are the pay stations being installed?

A: The pay stations will be installed at the following locations: all 3 North Front St. lots; the Cornell St. lot; the Prince St. lot; and the Dock St. lot. Signage will be present to inform drivers of whether a lot has paid parking or not.

Q: How much will parking cost in the lots? Are there any discounts?

A: Parking will be available for \$0.75 per hour. A \$10 annual permit is available for purchase for frequent users of these lots for the remainder of 2017. Permits ensure a discounted rate, but do not guarantee parking availability.

Q: When will the parking fees in the lots go into effect?

A: The anticipated start date for use of the pay stations in the lots is September 2017.

Q: How will parking rules be enforced in the lots?

A: The pay stations allow users to “pay by plate.” This means that users will be instructed to input their license plate numbers into the pay station. While users will receive a printed receipt after their transaction, they do not have to return to their cars or display any proof of payment on their dashboard. The City’s parking enforcement staff will be able to verify the vehicle has been paid by looking up the license plate. If a user has purchased a parking permit, that permit must be displayed on the vehicle’s dashboard.

Q: When will parking rules be enforced in the lots?

A: As with on-street parking, off-street parking fees can be enforced Monday-Saturday, 9:00am-6:00pm.

Q: What are the payment options?

A: The pay stations will accept coins, credit cards and mobile app payments through Parkeon’s Whoosh! app. Those with parking permits do not need to provide payment through the pay stations.

Q: How can parking permits be purchased?

A: Permits can be purchased in two ways:

- 1) Online by visiting www.kingston-ny.gov/parking and following the instructions. Major credit cards are accepted for payment.

- 2) By mail by either downloading the PDF application at www.kingston-ny.gov/parking or picking up a paper application in person at City Hall at 420 Broadway in Kingston. Applicants are responsible for mailing their completed applications and check or money order directly to the processing center.

Q: Will users be required to pay for parking in the lots during snow emergencies?

A: No. Parking fees in the lots will be suspended for the duration of the snow emergency. The display on the pay station will inform users that payment is not required and when parking fees will resume.

Q: Does the City of Kingston have a parking ticket appeals process?

A: Yes. Parking tickets may be appealed online at www.kingston-ny.gov/parking or by completing an appeal request in the City Comptroller's Office.